Madrid Mobility 360 A new impulse inetum. EMT MADRID

Carlos Acha Ledesma

Director of Technology and Innovation. EMT MADRID

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The project in the framework of the Digital Transformation Strategy

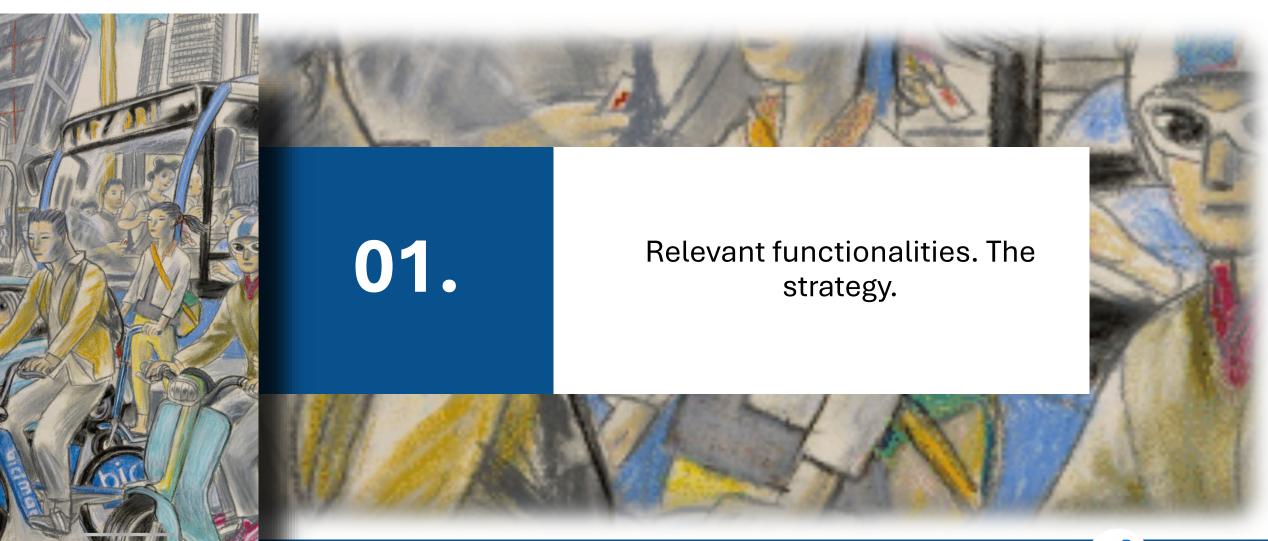








"In logic, the purpose determines the decision".











inetum.

28,000

TEAM MEMBERS





2023 **BILLION IN REVENUES** FY23 reported growth including acquisitions

COUNTRIES

FRANCE, SPAIN, PORTUGAL, BELGIUM, MEXICO, LUXEMBOURG, POLAND, MOROCCO, ROMANIA, BULGARIA SWITZERLAND, BRAZIL, TUNISIA, COLOMBIA, PERU, UK, USA, INDIA, IRELAND 22 SERVICE CENTERS

Romania, Spain, Tunisia

30 OFFICES

in Paris, France Mainly in Europe, Iberia



Inetum Consulting Inetum Technologies Inetum Solutions Inetum Software

YEARS

Average long-term contract length

98%

Contract renewal rate in 2023

TOP CLIENTS

Have been with Inetum for 10 years

FABLABS

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Google outsystems

ORACLE IRM

REVENUE BY GLOBAL BUSINESS LINE





26% Public Sector-23% Financial Services 4% Defense— 8% Retail -11% Transportation 8% Industries. 10% TMT 10% Energy-

MAJOR SOFTWARE

Propriety solutions for a large scope of market sectors





To Capital An app for the new digital mobility model



Objectives

Promote the use of collective public transport, but also the elements of mobility in general.

More efficient use of the transport system by citizens. **Improving and concentrating** mobility information in a single App

MaaS Base

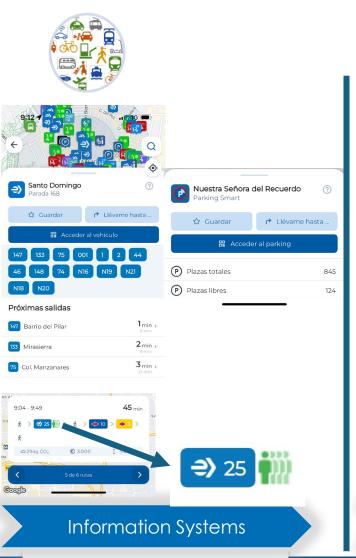
Customer insight = integrated CRM management. Pricing systems - Attracting new "non-customers". MM360 as a strategy: it is not "just an app", it is the key to this new multimodal management.

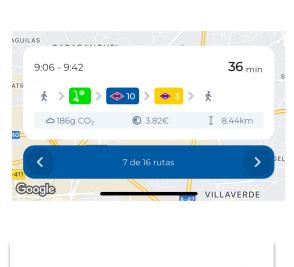






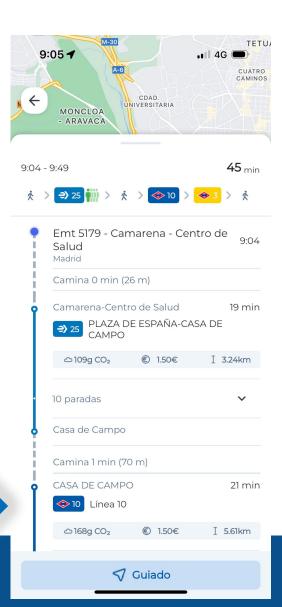
MM360 as a service hub

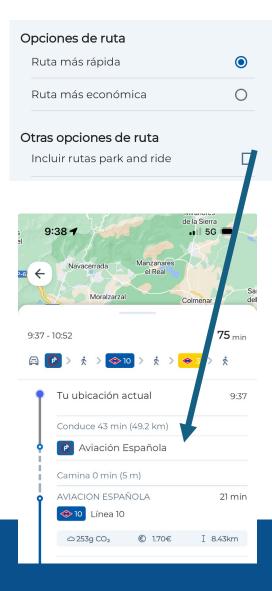




- Multimodal calculations for public and private transport with Guidance System.
- Park&Ride.
- Dissuasive and rotational car parks
- Transport infrastructures,Low Emission Zone

Routado





- Real Time
- Bus Occupancy Rate
- Multimobility



MM360: a customer-centric strategy

Dynamiser of increases in **demand** for collective modes.

Improve knowledge of customer habits and network usage.

Gain network management capacity, with a global vision.

Integrate other services (micro-mobility, etc.): incremental network generator model.

Respect for MaaS principles: User-centredness, Sustainability, Neutrality, Reciprocity and information sharing.

Increase the current or future management capacity of other complementary services.

Improve analytical capacity and exploitation of massive data. BigData, AI, Forecasting.

Improve operational management: **high demands** on all actors in the system.









"Nothing that is not related exists. To exist is to relate, to share, to recognise and to be recognised".









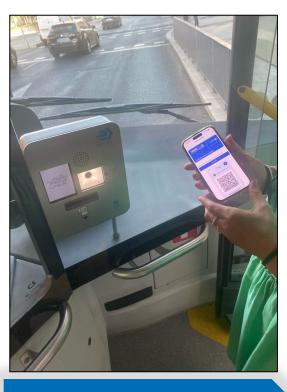
MM360 as a means of payment





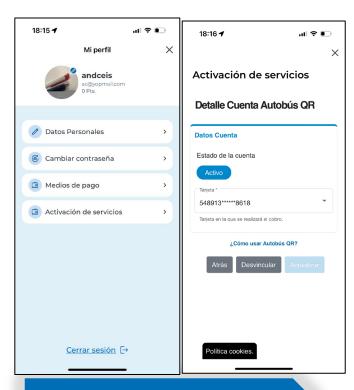
Personal transport wallet

- Personal subscriptions to model contracts
- All-in-one concept.
- Each card contains actions related to the infrastructure device



Means of access

Identification for access to transport and infrastructure (QR, NFC, etc.)



Means of payment

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- ABT Philosophy









MM360 as an enabler of sustainable urban mobility plans



CHARGING PARTNER COMPANIES / **CONSORTIA**





MM360 is more than an app ...



...a digital customer experience in mobility

- Madrid Mobility 360 is EMT de Madrid's comprehensive MaaS Management System.
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"Separation between things is subjective; integration between things is subjective".









MM360 as a knowledge engine

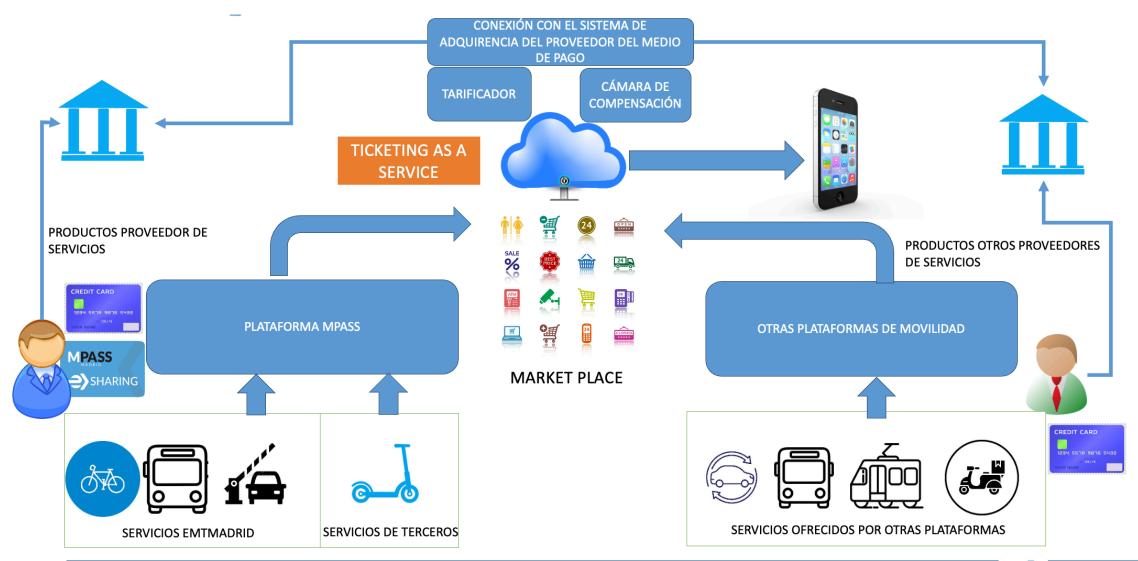
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DASHBOARDS



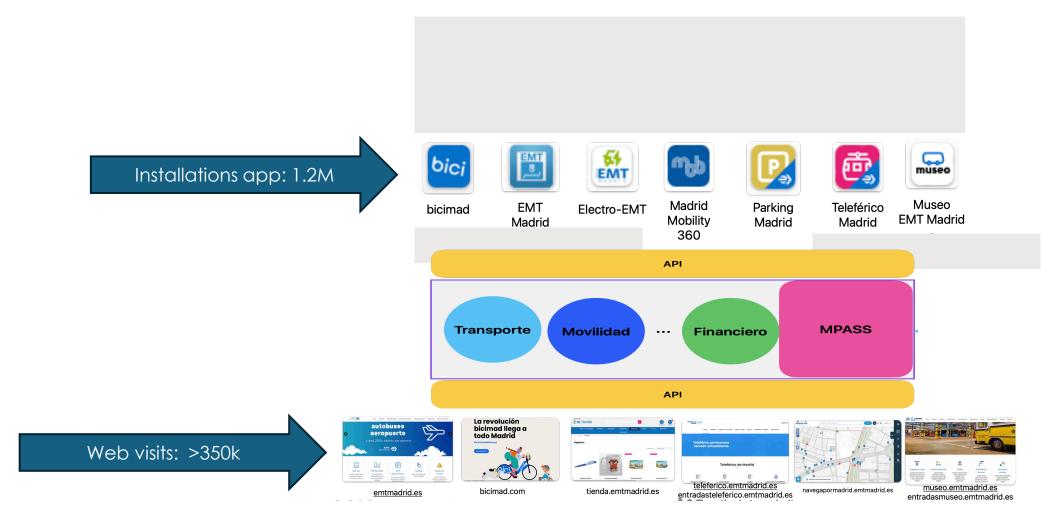
From 360° App to 360° integrative platform







EMT Mobility Ecosystem: A holistic approach



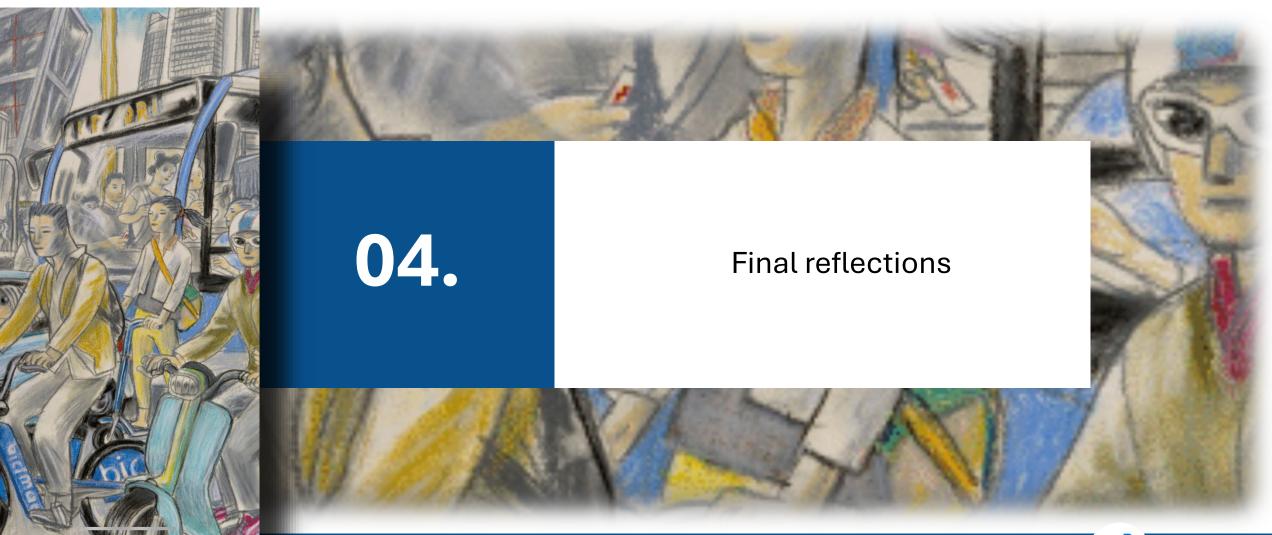








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THANK YOU FOR JOINING US









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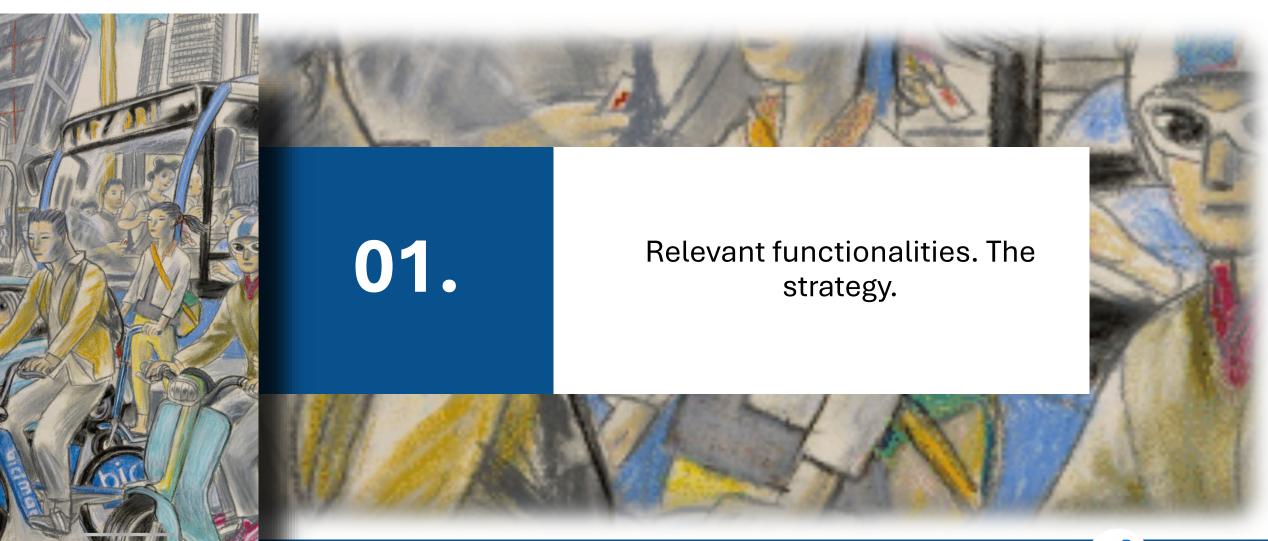








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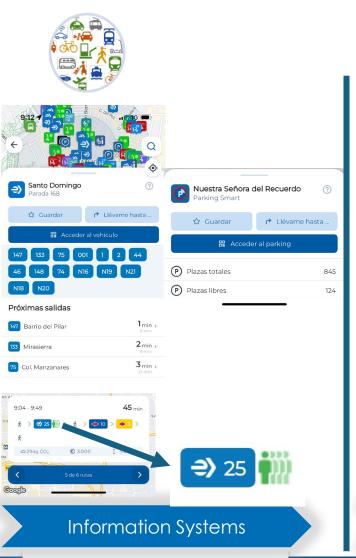
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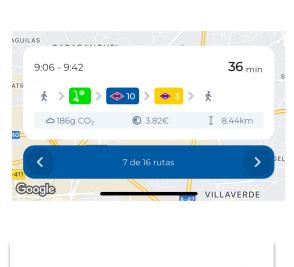






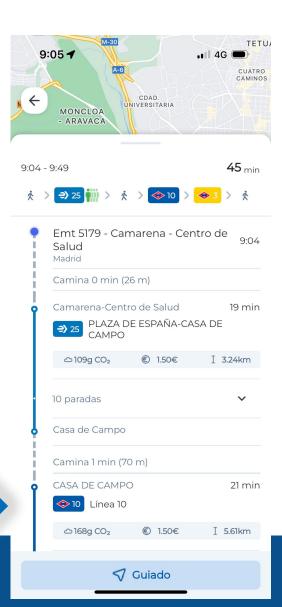
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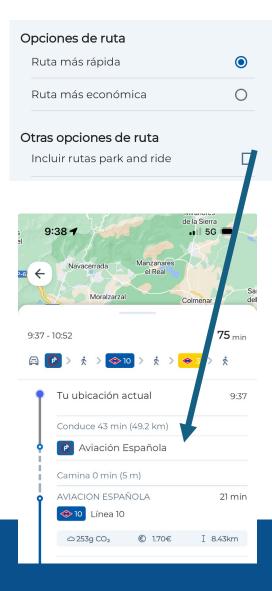




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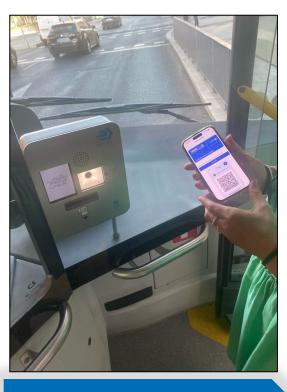
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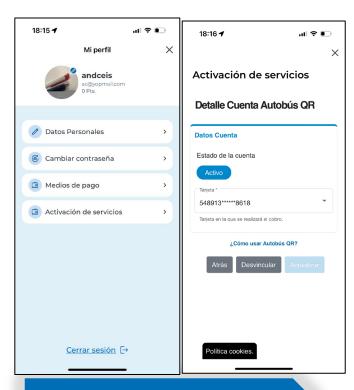
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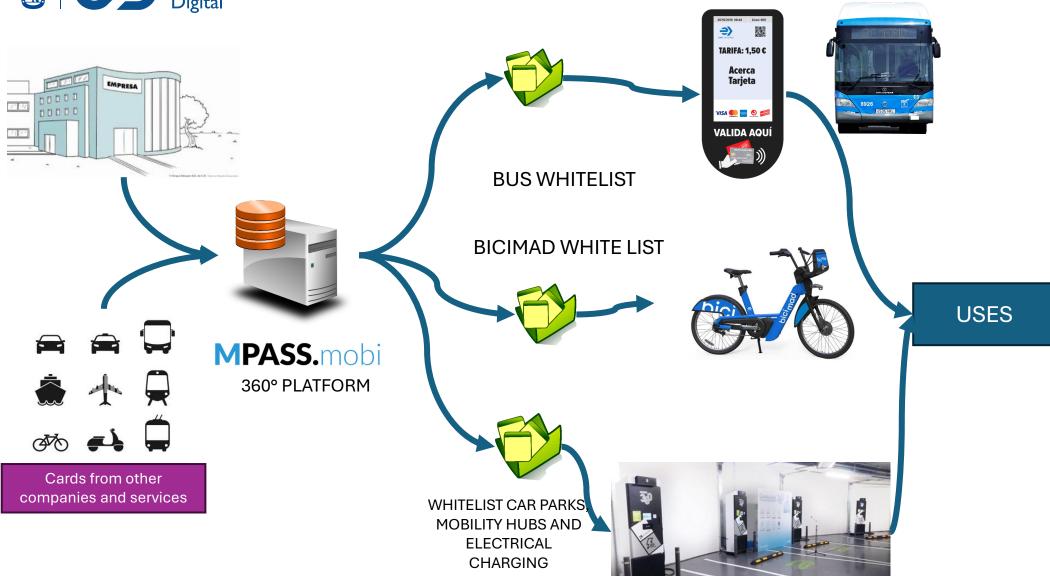




SMARTCITY



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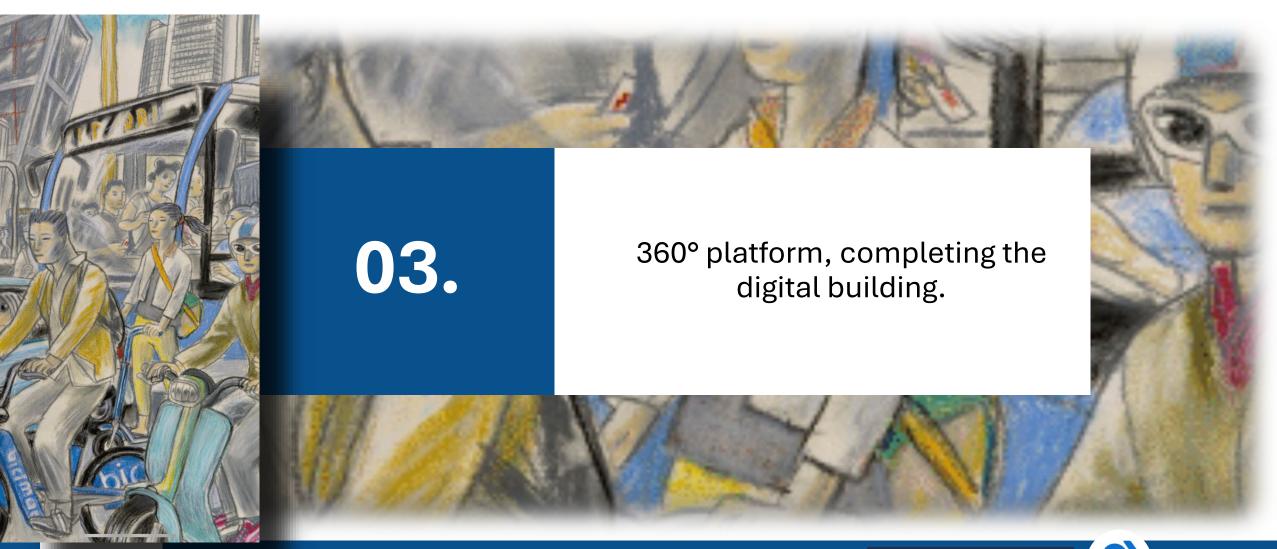
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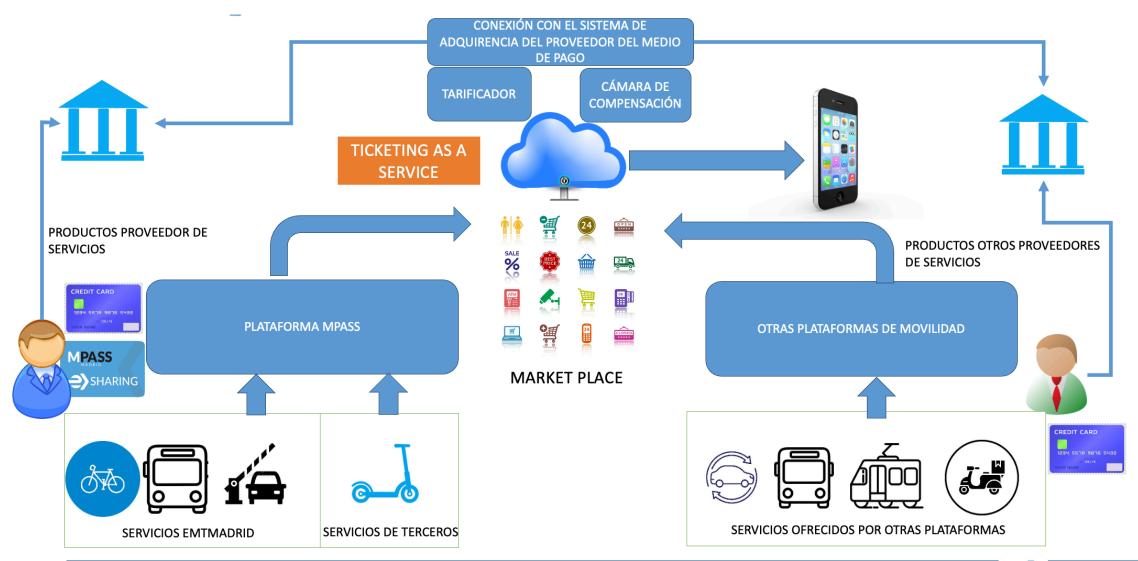
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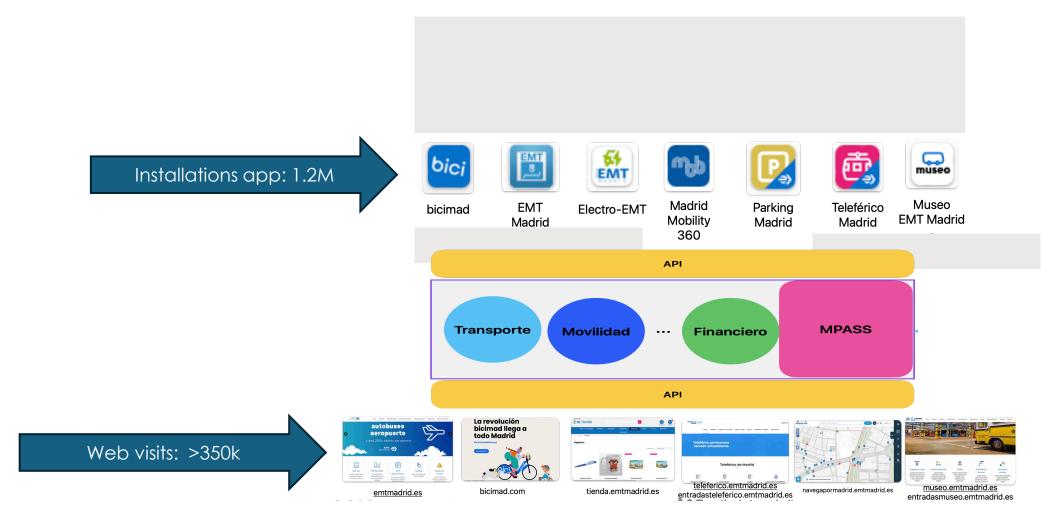
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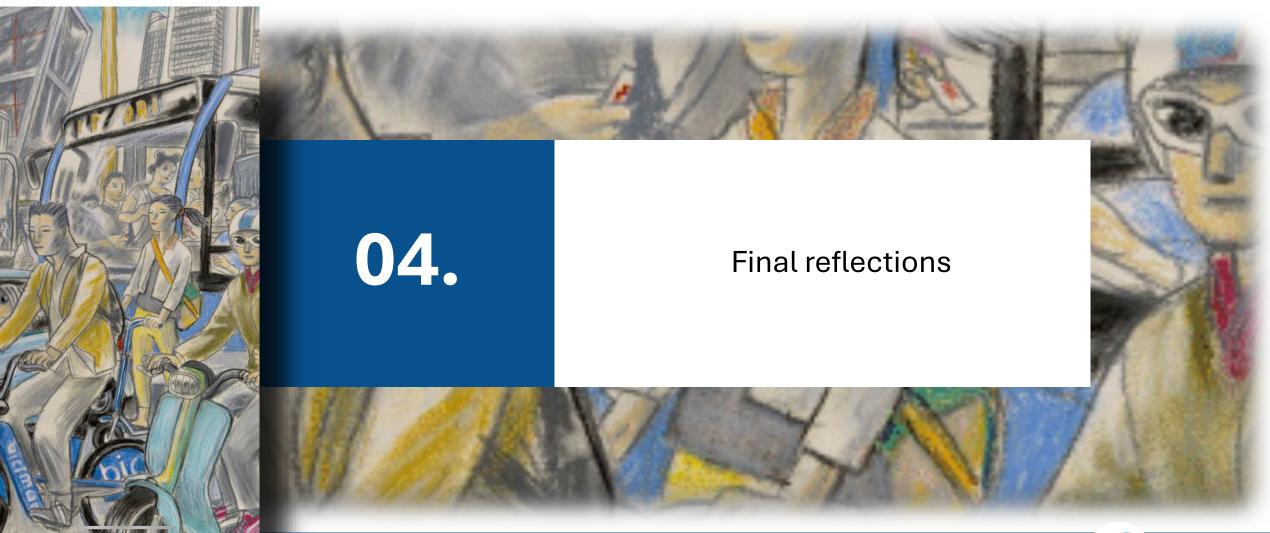








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