# Artificial Intelligence Strategy of the City of Madrid

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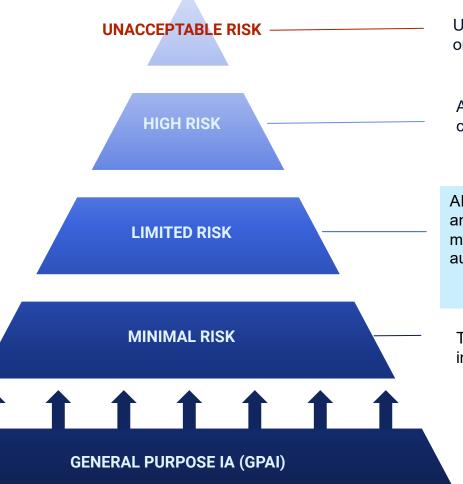








## **Risk Classification**



Uses of AI that are contrary to EU values, violate fundamental rights, harm human health or the environment.

A limited number of AI systems defined in the proposal within 8 areas of application, creating an adverse impact on the safety of individuals or their fundamental rights.

Al systems that interact with humans, such as chatbots, user recommendation services, and, in addition, Al-generated text published for the purpose of informing the public on matters of public interest should be labelled as artificially generated. This also applies to audio and video content that constitutes deep fakes.

The vast majority of AI systems fall into this category, where these new standards are not involved.

Foundational models trained with a large amount of data that shows significant generality and is capable of performing a wide range of tasks.





# **Affected - Obligations**



#### **Public and private actors**

Any of these actors, whether inside or outside the EU, provided that their use affects the European market or its citizens.



Any supplier containing and/or distributing such systems.



#### **Users of AI systems**

Users who have installed such a system on any of their computer platforms.



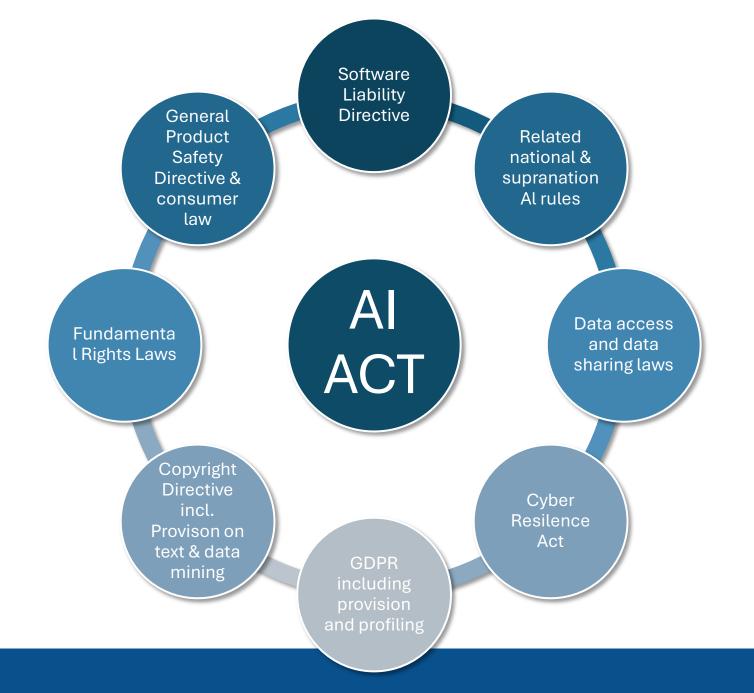
#### This Act does NOT apply to...

Private use for non-professional purposes.





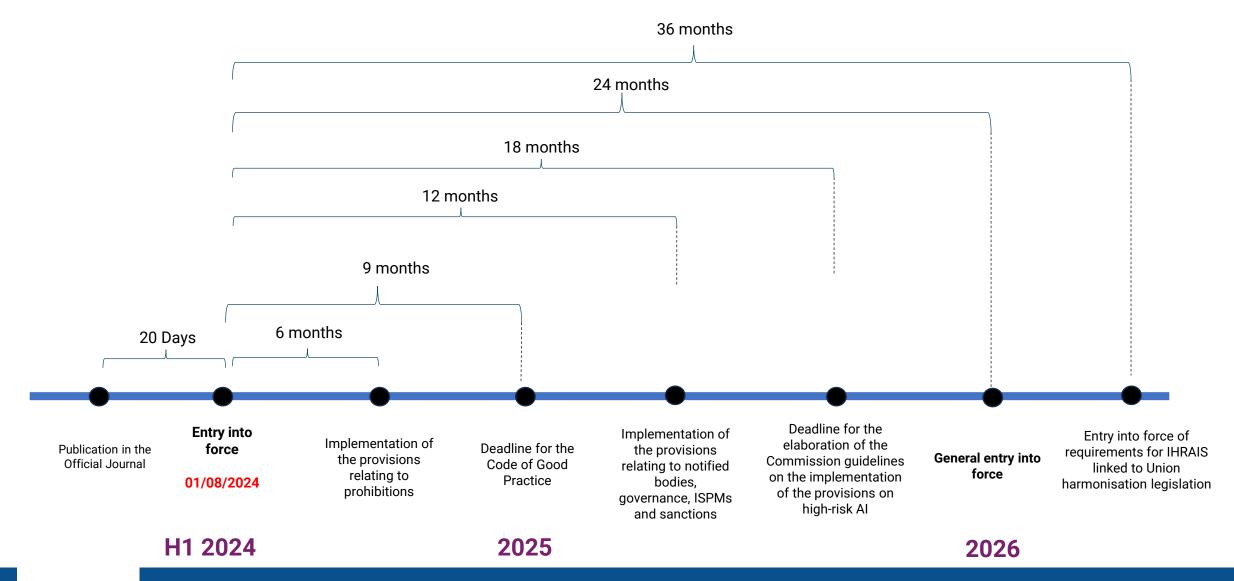
# Regulation applying to Al Act







# Roadmap





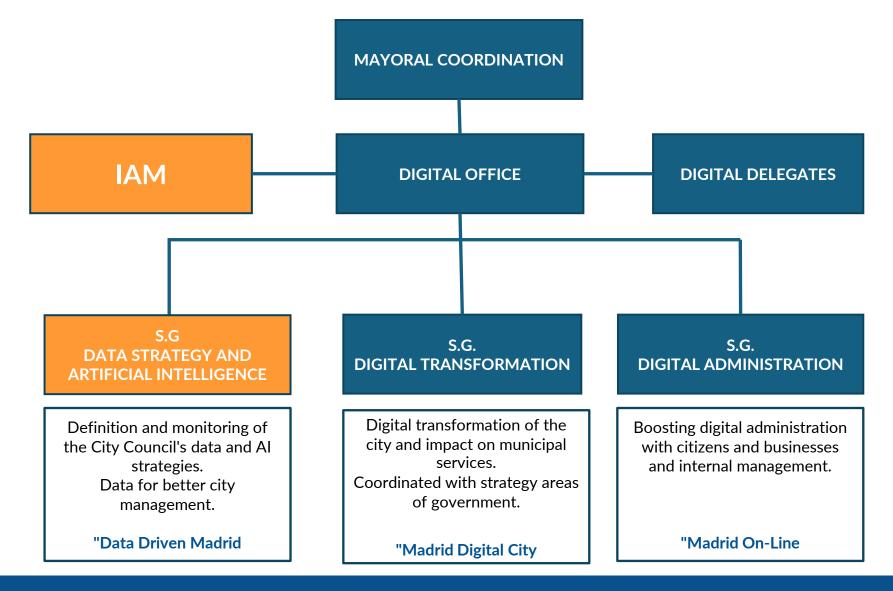








## **DIGITAL OFFICE**













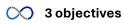
#### **Digital Transformation Strategy 2023-2027**

# **Promotes digitalisation** across the board in Madrid

The set of strategic objectives and axes is driven and impacted by 6 enabling levers of the strategy, which, to a greater or lesser extent, foster the digital transformation of the City.





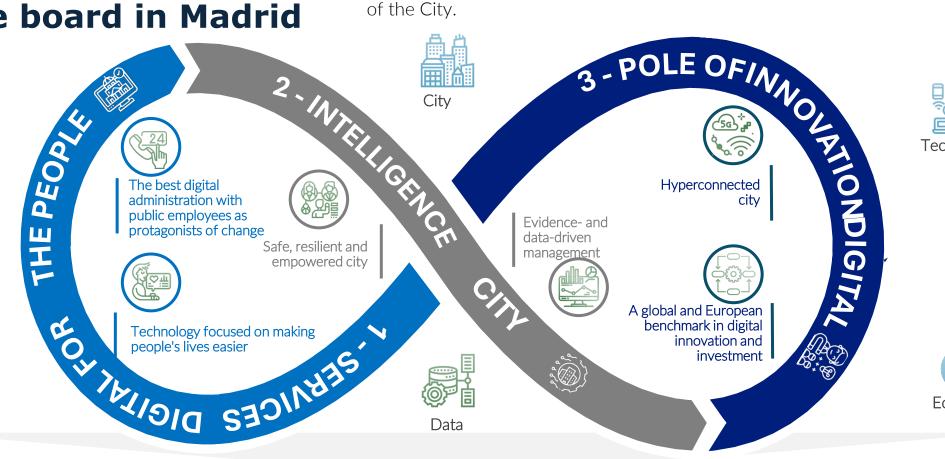




6 levers



3 addressees





**City Council** 

Territory



**Technology** 

**Economy** 







#### LICITUD

Ensuring compliance with all applicable laws and regulations.

#### **ETHICS**

Respecting and ensuring adherence to ethical principles and values.

#### **ROBUSTEZ**

Both technically and socially, as AI systems, even if wellintentioned, can cause accidental damage.







**TRANSPARENCY** 







**ENFORCEABILITY** 





**ETHICS** 











## Creation of "Madrid IA - MAIA".

# MAIA - AI Strategy in the city of Madrid

# INNOVATION AND ENTREPRENEURSHIP

- Relations with companies.
- Establishment of funding mechanisms
- Management of aid to companies.



#### **DIGITAL OFFICE**

- Leadership and Strategy
- Alignment with Digital Transformation strategy
- Data ethics and accountability



#### **IAM**

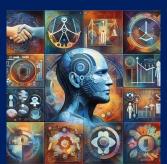
- Technology Centre: Platform + Technology Framework
- Project implementation and coordination



#### **External Community**



#### Principles



#### **Platform**



#### **Internal Community**







# Progress...







# **Creation of an AI Community**

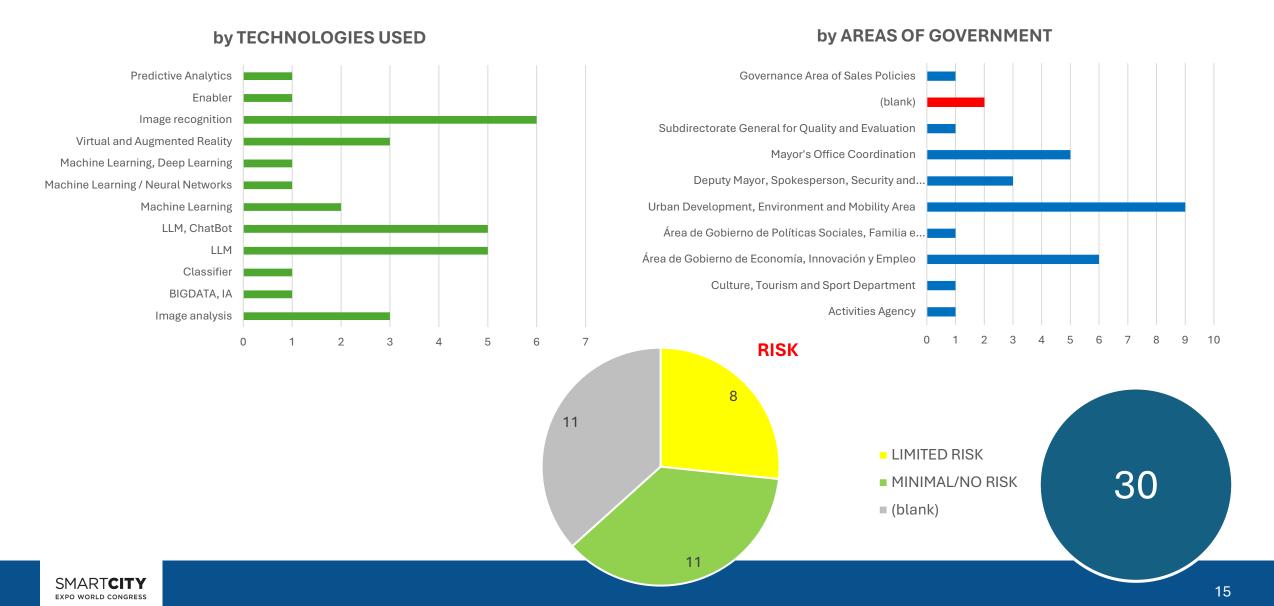
- o Internal community: The possibilities of AI projects should be known by all municipal areas.
- Competence centre and best practices for the development of use cases.
- o **External community**: companies, universities and associations.
- o Al talent and training. Participation in industry Meetups.







# Capital Al Systems Inventory





# **IA Project Implementation Methodology**



- o Monitoring of the entire AI project lifecycle
- o Receipt of proposals
- o Prioritisation of candidates
- o Selection criteria
- New model of project governance. IAM Platform + Drivers in governance areas.
- o Implementation
- o Monitoring of the objectives pursued in the selection criteria





### MAIA - Madrid Artificial Intelligence



63 **Proposals** 

17 **Proofs of** concept

In the **implementation** phase

#### **MOST REQUESTED DEMANDS**

- RAG (Retrieval Augmented Generation) technologies based on data available in the City Council from various sources:
  - Web Scrapping
  - PDF documents.
- **Classification** by machine learning algorithms (e.g. suggestions and complaints).
- Automation of document analysis (e.g. identification of drivers in traffic reports).
  - Analysis of forms
  - OCR (handwritten text)
  - Cross-over of information between systems

#### **INFRASTRUCTURES USED**

Own HW vs. Cloud Services.





# thank you



